

### 3 Mail your premium Pay with paper

Simply send a check using the remittance slip and envelope provided with your billing statement.

### 4 Drop off your premium Pay in person

Visit your local Farmers Union Insurance agent to have your payment processed.

## Exceptional service

Farmers Union Insurance began in 1945 under National Farmers Union, a leading farm advocacy organization. Farmers Union Insurance serves the insurance needs of rural residents in nine states and prides itself on offering excellent client service. The company is also the leading writer of rural telecommunications coverage in the country, writing accounts in more than 30 states through exclusive account executives.

Farmers Union Insurance is part of QBE Insurance Group Limited, one of the top 25 insurers and reinsurers worldwide. Headquartered in Sydney, Australia, QBE® operates out of 45 countries around the globe. The Americas division conducts business through various property and casualty insurance subsidiaries in eight countries. QBE is rated “A” (Excellent) by A.M. Best and “A+” by Standard and Poor’s. For more information, visit [qbe.com](http://qbe.com).

For ratings guidelines and the latest information, access [ambest.com](http://ambest.com) and [standardandpoors.com](http://standardandpoors.com).

For more information about your payment options, call your local Farmers Union Insurance agent.

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### Farmers Union Insurance

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Greenwood Village, CO 80111  
303.337.5500  
[farmersunioninsurance.com](http://farmersunioninsurance.com)

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## Payment Options

Ways to pay  
your insurance  
premiums



## Pay your bill your way

Choose the payment option most convenient for you.

We offer our customers four payment options. You can pay your bill online, using Electronic Funds Transfer (EFT), through the mail or with your agent. The choice is yours.

### 1 QBEpay® Pay your bill online

Make a one-time payment through our Web site, or enroll in QBEpay to receive billing notifications via e-mail and set up automatic payments. Visit [farmersunioninsurance.com](http://farmersunioninsurance.com) and click on the "Pay your bill online" link to learn more. If you have questions, go to the "FAQs" link, located in the left-hand column of the QBEpay site. You can also find your billing information and account status 24 hours a day by calling our automated toll-free billing line at 800.553.4471.

### 2 Electronic Funds Transfer Set up automatic payments

If you don't want to pay online, but still want your bills paid automatically, choose EFT. Complete the EFT form (attached), and your payments will be automatically deducted from your checking or savings account.

To enroll, complete the detachable section of the brochure and return it to us, along with a voided check or savings account deposit slip, and payment for the minimum due to:  
Farmers Union Insurance  
Billing Services - EFT  
One General Drive  
Sun Prairie, WI 53596

## EFT authorization form

Please save and file this information with your insurance policy(s).

I authorize Farmers Union Insurance to electronically transfer my insurance premium payments from the checking or savings account indicated on the attached voided check or savings deposit slip. **This authorization will remain in effect until I revoke it in writing.**

I understand that:

- Premium payments are applied on the withdrawal date shown on my EFT notice.
- If my account has nonsufficient funds (NSFs) at the time of EFT, Farmers Union Insurance will attempt the withdrawal once more before the bank returns the item to Farmers Union Insurance as "NSF." A penalty charge will be assessed if the item is returned from the bank. **If there are two such returns in one year, EFT will be cancelled by Farmers Union Insurance.**
- If my account has been removed from EFT and has been cancelled due to nonpayment and Farmers Union Insurance agrees to reinstate coverage, I may be charged a fee for the reinstatement processing. The charge will be included on the next invoice. The reinstatement fee is subject to change without notice.
- You must mail a request to Farmers Union Insurance in order to change your bank information, along with a voided check or savings deposit slip. Or fax your signed request along with a copy of your new bank information to 608.825.0322. Please include your Farmers Union Insurance billing account number.
- To cancel EFT you must mail a written request to Farmers Union Insurance 10 days prior to the withdrawal date or ask your agent for assistance. You may also contact a Farmers Union Insurance Billing Services representative for assistance by calling 800.553.4471.

## EFT authorization form

Please detach at perforation and mail to Farmers Union Insurance.

I authorize Farmers Union Insurance to electronically transfer my insurance premium payments from the checking or savings account indicated on the attached voided check or savings deposit slip. This authorization will remain in effect until I revoke it in writing.

I understand that:

- Premium payments are applied on the withdrawal date shown on my EFT notice.
- If my account has nonsufficient funds (NSFs) at the time of EFT, Farmers Union Insurance will attempt the withdrawal once more before the bank returns the item to Farmers Union Insurance as "NSF." A penalty charge will be assessed if the item is returned from the bank. **If there are two such returns in one year, EFT will be cancelled by Farmers Union Insurance.**
- If my account has been removed from EFT and has been cancelled due to nonpayment and Farmers Union Insurance agrees to reinstate coverage, I may be charged a fee for the reinstatement processing. The charge will be included on the next invoice. The reinstatement fee is subject to change without notice.

(detach here)

\_\_\_\_\_  
Billing account number (if existing)  
(found in upper right corner of your billing statement)

\_\_\_\_\_  
Name on the billing account (please print)

\_\_\_\_\_  
Name of your bank or credit union

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Routing number \_\_\_\_\_

Account number \_\_\_\_\_

Withdraw funds from my:  
 checking account  savings account

\_\_\_\_\_  
Bank account holder's signature and date